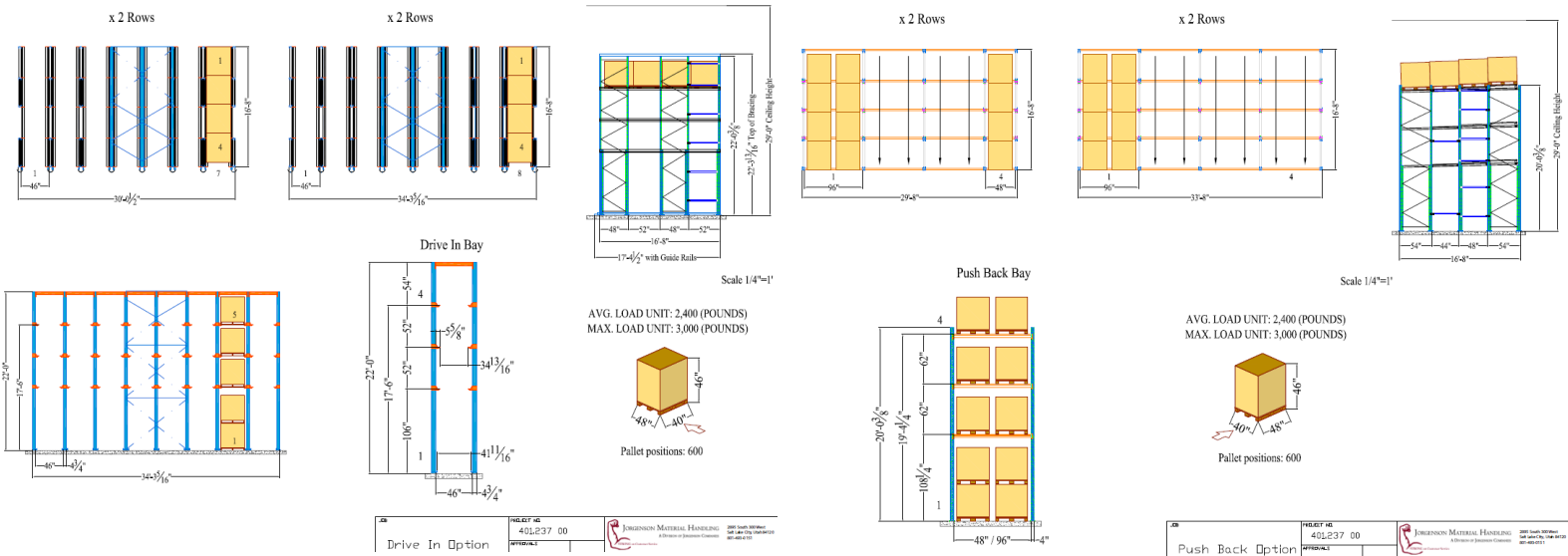


Ball Storage



**Drive-In Racking including
4 Deep Push Back Racking
equaling to 640 Pallet
Positions**



Ball Storage & Ice LLC
625 Pancheri Drive, Idaho Falls, ID 83402

To Whom it May Concern:

Jorgenson Material Handling performed effectively, efficiently, and economically for our recent warehouse expansion project.

We needed additional push-back racking for an expansion of our existing facility. New racking was out of our price range, so we were looking in the used market. Used racking can be more economical, but can also be a difficult process. With used racking the quality can be questionable, weight ratings may not be well defined, and all the correct parts that fit together can be mixed up or lost between dismantle and reassembly.

Lance found used racking a few states away in a very short period. The initial response came with pictures of the racking assembled, showing them in good working condition. He also had background information on what they were used for reassuring us the weight rating would be sufficient for our needs.

Prior to shipping more pictures of the actual product dismantled ready for shipment were sent to us. This again reassured us we were receiving exactly what we had ordered.

Jorgenson also arranged for professional installation assistance which greatly reduced installation time.

For an effective price Jorgenson provided the racking we needed in the time frame we needed. We were very satisfied with their service.



Micah Scott
Chief Executive Officer